

BYOD FAQ

Q. Who is involved in the BYOD program?

A. Year 5 and Year 6 students.

Q. What am I going to have to buy?

A. A Windows 10 Laptop Computer that meets the minimum requirements listed on the school website.

Q. When should I purchase a device?

A. Whenever you are ready as a family. If your child is in Year 5 or 6, the sooner the better.

Q. Can I join the program at any time during Years 5 and 6?

A. Yes. Families can determine the best time for them to join the program. Our preference is for as many Year 5 and Year 6 students as possible to commence the year within the BYOD environment.

Q. Where can I purchase a device from?

A. Providing the Windows laptop meets the minimum requirements, you can purchase directly from manufacturers (eg. HP/Dell/Acer) or you may purchase a device from a reseller (JB-HiFi/Harvey Norman/local computer store).

Q. Are there some suggested brands / models etc. that can guide and support our decision making?

A. As brands make varying models with different hardware we cannot suggest specific brands, in saying that, the devices that the school currently purchases are from either Dell or HP.

Q. I am finding it difficult to choose a laptop, is there help available.

A. Yes, we have purchasing portals with certain suppliers to allow you an easy way to choose a laptop that meets the school's requirements. These can be accessed from the school's website under "Curriculum" > "Bring Your Own Device"

Q. Who is responsible for the device should accidental or other damage occur?

A. The individual student. We strongly recommend Accidental Damage Protection insurance which can be added by the manufacturer when purchasing your laptop.

Q. Can my child sign into their laptop using their [username@eq.edu.au](mailto:<username>@eq.edu.au)?

A. No. Your child's EQ account allows them to sign in to various Microsoft products but Windows is not one of them. We suggest creating a Microsoft Family account.

Q. Will my child's Microsoft Family account work with BYOD?

A. Yes, but make sure you elevate their access on the laptop to "administrator". If you choose not to elevate their account, all installations and setup will need to be completed by a parent.

Q. Why will my child need administrator access to their laptop?

A. During the onboarding process, certain apps and settings are configured which need administrative access. If this access does not exist the onboarding process will fail.

Q. Do I need to purchase a virus scanner for my child's laptop?

A. You will need some form of virus/malware protection on your laptop, we recommend using Microsoft Defender which comes bundled with Windows

Q. What is onboarding?

A. Onboarding is the process of connecting your laptop to the school's Microsoft InTune management system.

Q. What is Microsoft InTune?

A. Microsoft InTune is a cloud-based management application. When you connect to it during the onboarding process it will set up your mail app and configure the school's wireless settings.

Q. Can my child use a Chromebook/Apple iPad/Macbook/Android Tablet?

A. No. Only Windows 10 is supported with the BYOD program.

Q. Can my child use a Macbook with Windows installed?

A. No. Monitoring this as a teacher consumes too much time and introduces too many management problems for it to be a viable option.

Q. Can I join my child's laptop to the school's BYOD program from home?

A. Yes. This is actually our preferred option. Instructional videos can be accessed from the school's website under "Curriculum" > "Bring Your Own Device"

Q. When will the onboarding process be available?

A. Onboarding is always available, but only year 5 and year 6 students may bring in their device.

Q. What device will my child use if their laptop goes in for repair or is damaged?

A. The school have devices available, but these devices will be shared by other students who do not have their BYOD laptop so availability cannot be guaranteed.

Q. Can I load my own monitoring software on to my child's laptop?

A. Yes, but keep in mind that any VPN connection loaded onto the laptop will stop the school's internet from working. Microsoft Family allows you to keep track on what your child is spending their time doing on their laptop. More details can be found [here](#).

Q. What is a Microsoft Family account?

A. A Microsoft Family account gives you as the parent the ability to create your child's Microsoft account. Once set up you can keep track of what your child is using their laptop for and apply limits on apps and usage times. Read more about it [here](#). Keep in mind that your child needs to be an administrator when onboarding their laptop.