QUEENSLAND COMPUTERS
TRANSFORMATIONAL TECHNOLOGY

B.Y.O.D PORTALS

BYO PURCHASING FOR QLD PARENTS

YOUR TOOLBOX FOR UNDERSTANDING YOUR BYOD PORTAL

YOUR SCHOOL

IRONSIDE STATE SCHOOL

This ‘Toolbox’ Guide has been prepared for the parents of Ironside State School. Queensland Computers has developed a BYOD (bring your own device) Portal for the purchase of computers and accessories from a range of products pre-approved by the School.

WHAT'S IN THE TOOLBOX?

- QLD SCHOOLS APPROACH
- ACCESSING YOUR PORTAL
- EVERY CHILD DESERVES THE RIGHT DEVICE
- TALK TO A QUEENSLANDER
- FREQUENTLY ASKED QUESTIONS (FAQs)

NEED MORE INFO?

If you need more information on how to use this 'Toolbox' Guide, please reach out to our team at the below email address.
byod@queenslandcomputers.com.au.

DEVICE EQUITY 4 EVERY STUDENT IN QLD!

LET'S HAVE A LOOK IN YOUR TOOLBOX!

QLD SCHOOLS APPROACH

- Different schools take different approaches when it comes to device programs.
- Choosing the right device can be crucial for classroom learning.
- In some schools, these devices are becoming central to how students work. They access the school network, do research, word processing and share ideas. It's a digital world, and it makes sense that students learn how to use technology, and use technology to learn.
- As we see the rise of technology within classrooms, we are seeing the benefits of having a dedicated learning device for each student.

ACCESSING YOUR PORTAL

FOLLOW THE LOGIN INFORMATION TO ACCESS YOUR SCHOOL'S TAILORED PORTAL

LOGIN TO YOUR PORTAL

OPEN YOUR BROWSER AND VISIT THE BELOW ADDRESS

https://edu.queenslandcomputers.com.au/collections/ironside-state-school

ENTER YOUR UNIQUE SCHOOL CODE: Servabofidem2025

REVIEW THE SELECTED DEVICES AVAILABLE AT YOUR SCHOOL

ADD YOUR DEVICES & ACCESSORIES TO YOUR CART & PAY

NEED SUPPORT?

If you need any help using the portal or have any questions, please contact our team on 1300 910 915 or byod@queenslandcomputers.com.au.

AFTER SALE SUPPPORT

1 ACCIDENTAL DAMAGE

After purchase you will receive an email outlining how to access additional Accidental Damage Insurance.

2 WARRANTY

All devices purchased come with a manufactures warranty. Depending on the model you select, your warranty may range from 1 to 3 years cover.

3 DELIVERY

On order, your device will be shipped to your delivery address.

School delivery is only available for schools that have a school deployment program.

EVERY CHILD DESERVES THE RIGHT DEVICE

Your school's BYOD Portal is a one-stop-shop for parents to feel confident in their child's device selection.

SAFE ORDERING

Safe and secure online portal. Place your order anytime on your school's dedicated portal.

ALL THE BIG BRANDS

Top Quality brands at competitive prices. We are QLD's only approved big-brand education vendors.

QLD OWNED & OPERATED

Contact our team anytime for support, we have a dedicated team of Education Experts right here in QLD.

LEARNING WITH TECHNOLOGY

ALL OF OUR DEVICES ARE DESIGNED FOR STUDENTS.

Your school has selected a range of options to support classroom learning. By choosing to purchase through their portal you gain access to some of the best laptops and tablets to support learning outcomes.

WHY WE CARE

QLD BORN

We are a family owned and operated company born in QLD. For 18 years we have supported the communities where we live, work and play. The future of QLD is a part of us too.

EDUCATION

Education with IT is who we are. Our Director, Geoff Augutis, has a deep understanding of the planning and programs for technology in schools.

Geoff is a Board Member for the ICT Course reference committee for CQU University and the IT Industry Advisory Group for QUT.

TAILORED APPROACH

We consult closely with your school to determine that the devices selected are suitable for your specific school environment.

So you can rest assured that the device you are buying has been selected by your school.

FREQUENTLY ASKED QUESTIONS

HOW DO I ACCESS SUPPORT WHEN PLACING MY ORDER?

Give us a call on 1300 910 915 or email byod@queenslandcomputers.com.au

HOW DO I LODGE A WARRANTY OR DAMAGE CLAIM?

After purchasing the device, you'll receive an email explaining the warranty process. This email will include contact information for the vendor (Apple, ASUS or Lenovo) and us.

Parents and the school tech team can use this information to make a warranty claim.

CAN I CANCEL MY ORDER?

Give us a call on 1300 910 915 or email byod@queenslandcomputers.com.au

HOW LONG WILL DELIVERY TAKE?

If the school opted to receive the delivery, the devices will be available for collection from your school.

However, if the school opted for direct delivery, you will be notified when the device is despatched.

CAN I CHANGE MY ORDER?

Once an order is placed, modifications to devices and accessories is not available.

For any problems, please give us a call on 1300 910 915 or email byod@queenslandcomputers.com.au

CAN I CHANGE COLOURS & SPECS

Please select from the options on the BYOD portals.

FREQUENTLY ASKED QUESTIONS

MY CHILD'S DEVICE IS HAVING PROBLEMS - WHAT NOW?

Please take the device to your school's IT department, and they will assist you with a solution or lodging a warranty claim from the vendor.

HOW DO I KNOW THESE DEVICES ARE RIGHT FOR MY CHILD?

The devices in your school's BYOD portal have been selected by your school, and you can rest assured that the device you chose is suitable.

DO I NEED TO PURCHASE ADDITIONAL SOFTWARE?

Please contact your school to find out whether that is required. If needed, the school will be able to give further instruction.

CAN I ADD ACCESSORIES TO MY ORDER?

Yes, in the BYOD portal, you have the option to add any accessories pre-approved by your school.

HOW DO I PAY FOR THE ORDER?

We have a secure credit card payment option on the BYOD portal.

WHAT ABOUT ACCIDENTAL DAMAGE COVER?

After your purchase, you will receive an email with additional information regarding any Accidental Damage Insurance options.

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TALK TO A QLD-ER TODAY!

1300 910 915