QParents
Secure online parent portal

Ironside State School uses the QParents web and mobile applications to provide a more convenient, easier way for parents and legal guardians of Queensland state school students to interact with their child's school. Parents have secure, online access to their child's student information, anytime, anywhere, through a smartphone, tablet or computer.

QParents allows parents to connect instantly with their child's school to access and manage their child's student information. Information that will be available including:

- *Attendance and absence details, as well as the ability to notify the school of an absence*
- *Academic report cards*
- *Viewing unpaid invoice details, payment history, and making payments online*
- *Viewing and updating personal student details, including medical conditions and address*
- *Enrolment details*
- *Upcoming events list showing school events including excursions.*

QParents assists both staff and parents in sharing and responding to information in an efficient and effective way. It does not completely replace the traditional ways parents communicate with our school, but it does provide an alternative way to communicate with the school in the areas set out above.

The benefits of QParents

Convenience and time savings for parents

- Parents can view or update their child's details, pay invoices and report absences without having to call the school or come into the office.
- Secure 24/7 online access.
- Available anytime, anywhere — access QParents on your smart phone, tablet or computer on a web browser or using the app (iPhone or Android).

Greater transparency of information

- Improves accountability between parents and schools
- Allows parents to engage more deeply in their child's schooling.

Improved administration efficiencies for schools

- Allows schools to streamline their administrative processes and cut down on printing.

What is a QParents Account Owner (QPAO)?

The school will nominate parents or legal guardians for each student to be QParents Account Owners (QPAOs). QPAOs will be able to register for QParents to access and manage the student's information online, view the student's information and submit requests to update some of the student's details. QPAOs will also be able to invite other people (such as another family member), to view the student's information. Once invited, these people can register for QParents as "delegated viewers". A delegated viewer can see the student's details, but cannot make updates.

Registering for QParents

You will receive an invitation email or letter from us containing your unique invitation code after enrolment. Simply follow the instructions in that email or letter to complete the QParents account registration process. Initial registration

and addition of students to your account must be done on a desktop or laptop computer. Once registered, you will then be able to access QParents using your mobile device (via web browser or by downloading the iPhone or Android App).

If you do not want to register, please make contact with one of our office staff to discuss. If you want another parent to be the QPAO, you can advise us and we will send them an invitation email or letter with their own unique invitation code.

Identity verification

To obtain full access to student information, as part of their QParents registration users must complete an identity verification process. QParents offers two options for identity verification – online and offline.

For fully online verification (the fastest option), you will need to verify 100 points of the following identity documents online:

Australian Passport	50 pts	Australian Marriage Certificate	40 pts
Australian Driver Licence	50 pts	Australian Citizenship Certificate	40 pts
Australian Birth Certificate	50 pts	Change of Name Certificate	40 pts
Medicare Card	20 pts	Australian Visa (foreign passports)	20 pts

If you cannot verify 100 points of the above ID documents online, you may still register for QParents, but you will need to attend the school to verify documentation in person after you have registered online.

Full instructions on how to verify your documents and what you may need to bring to the school will be provided as part of the invitation and registration process.

If you don't have sufficient documents, or are unsure, you may still be able to register. Please contact the school or 13 QGOV to discuss your options. Please note that QParents does not maintain copies or records of any identity documents used for account verification, either online or offline

For more information regarding the online identity verification process, see: https://qparents.qld.edu.au/#/identityInformation .

Where does the information about my child come from?

All of the information that is presented in QParents comes from the IT system that is used by all Queensland state schools. Schools will continue to manage student information and this information will be extracted and presented in QParents.

Will my child's information be secure?

Yes. QParents is a secure portal that meets strict industry standards. Only people with the right to access information about their child will be given an account; no one else.

Help and contact information

For more information see https://qparents.qld.edu.au/#/about

For help, visit https://qparents.qld.edu.au/#/help or call 13 QGOV (13 74 68)

To discuss with a member of the Ironside office team please call into the office or telephone 07 3258 3111.

Queensland Government